Euphonix Max Air **QUICK** System Reboot Procedures

CNN *Los Angeles*

Updated:2/17/2012

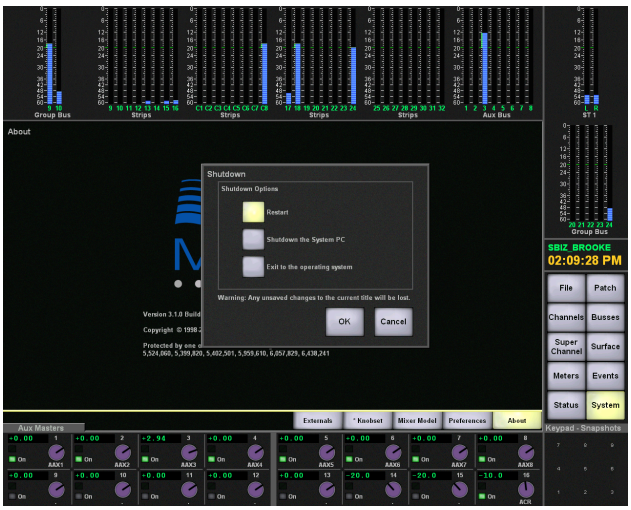
*****SAVE TITLE IF NEEDED*****

*****ALL UNSAVED INFORMATION WILL BE LOST*****

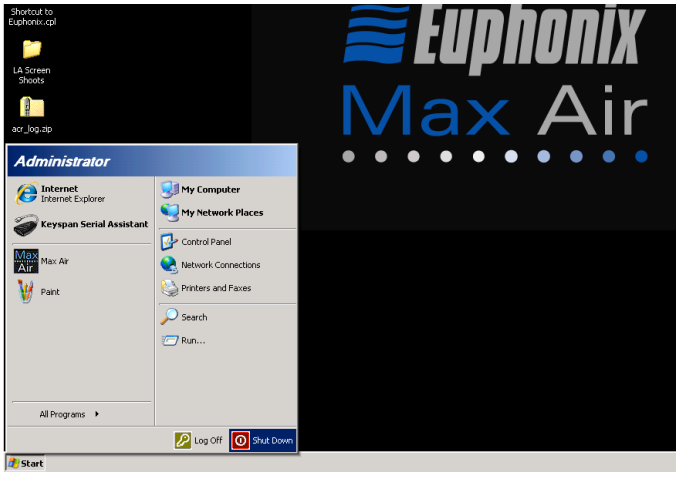
1) **Restart the System Computer**
   a) Hit the **SYSTEM** button on the right side of the Max Air Application
   b) Within the SYSTEM page, go to the **ABOUT** tab.
   c) Tap the **SHUTDOWN** button, and then select **EXIT TO OPERATING SYSTEM.** Then press **OK.**

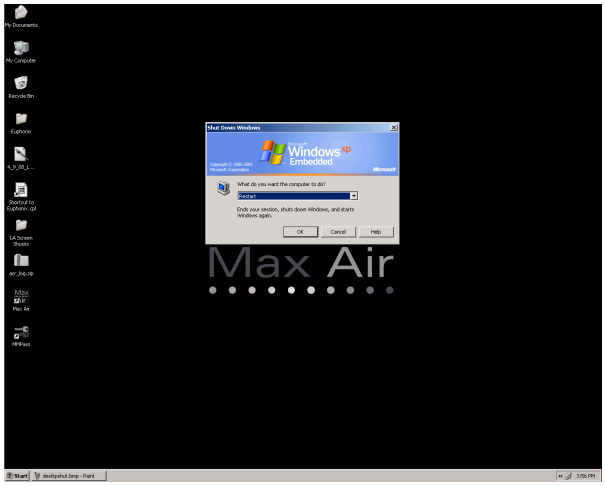
This is just for Reference:

i) **RESTART**- this will just restart the application.
ii) **EXIT TO OPERATING SYSTEM** - will close the Max Air Application and bring you to the desktop.



d) Once on the DESKTOP, go to the **START MENU** then select **SHUTDOWN.**
   i) In the Shutdown window, make sure **RESTART** is selected, then click **OK.**





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******IF FULL REBOOT IS NEEDED REFER TO PAGE #7******

****NEXT STEPS NEED TO BE DONE QUICKLY.****

****READ THROUGH BEFORE STARTING****

2) REBOOT THE MODULES

a) Once back at the Desktop, double-click on the **SHORTCUT TO EUPHONIX.cpl**

i) This will open the DF-66 (Processing Cores) control panel

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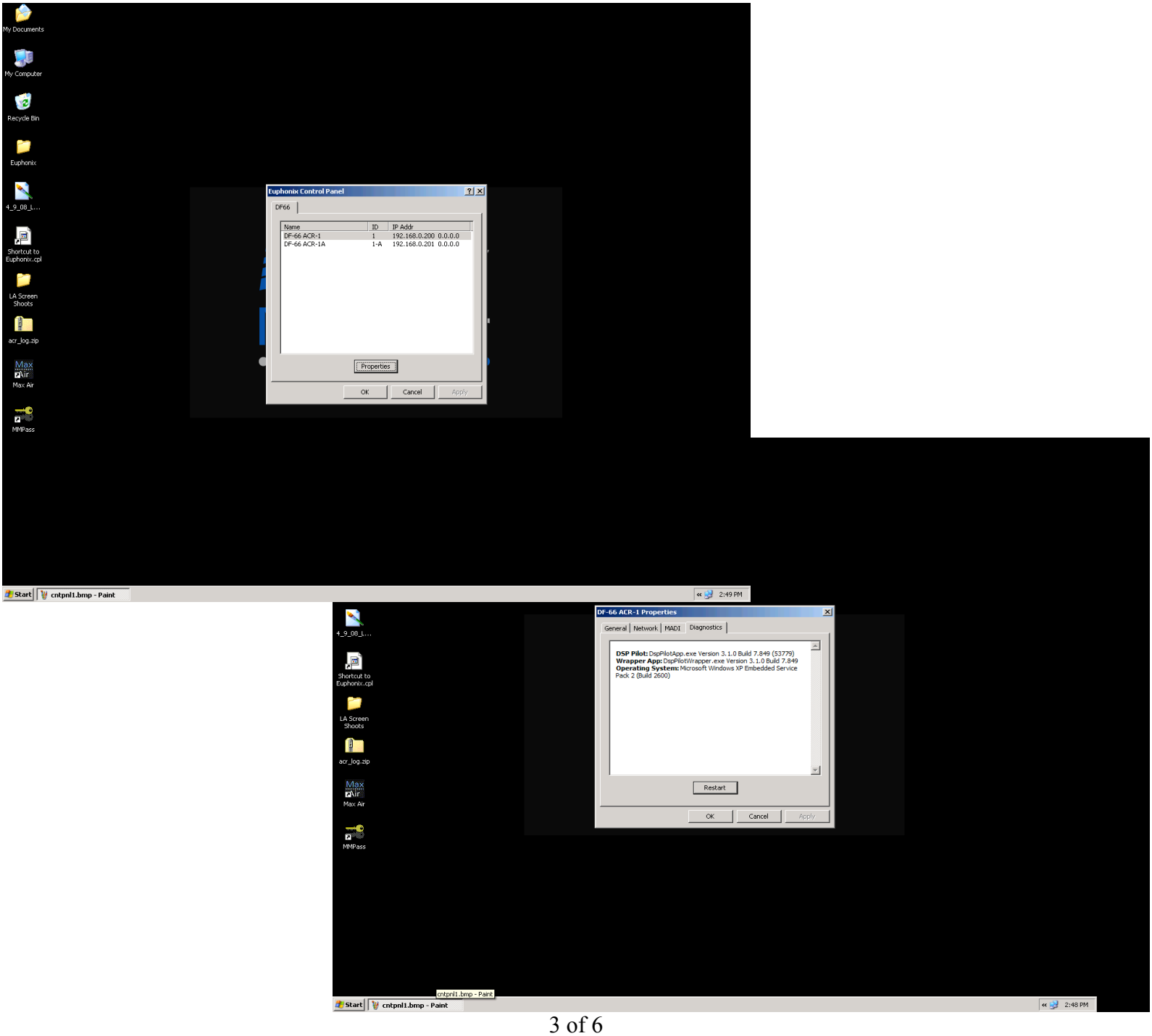
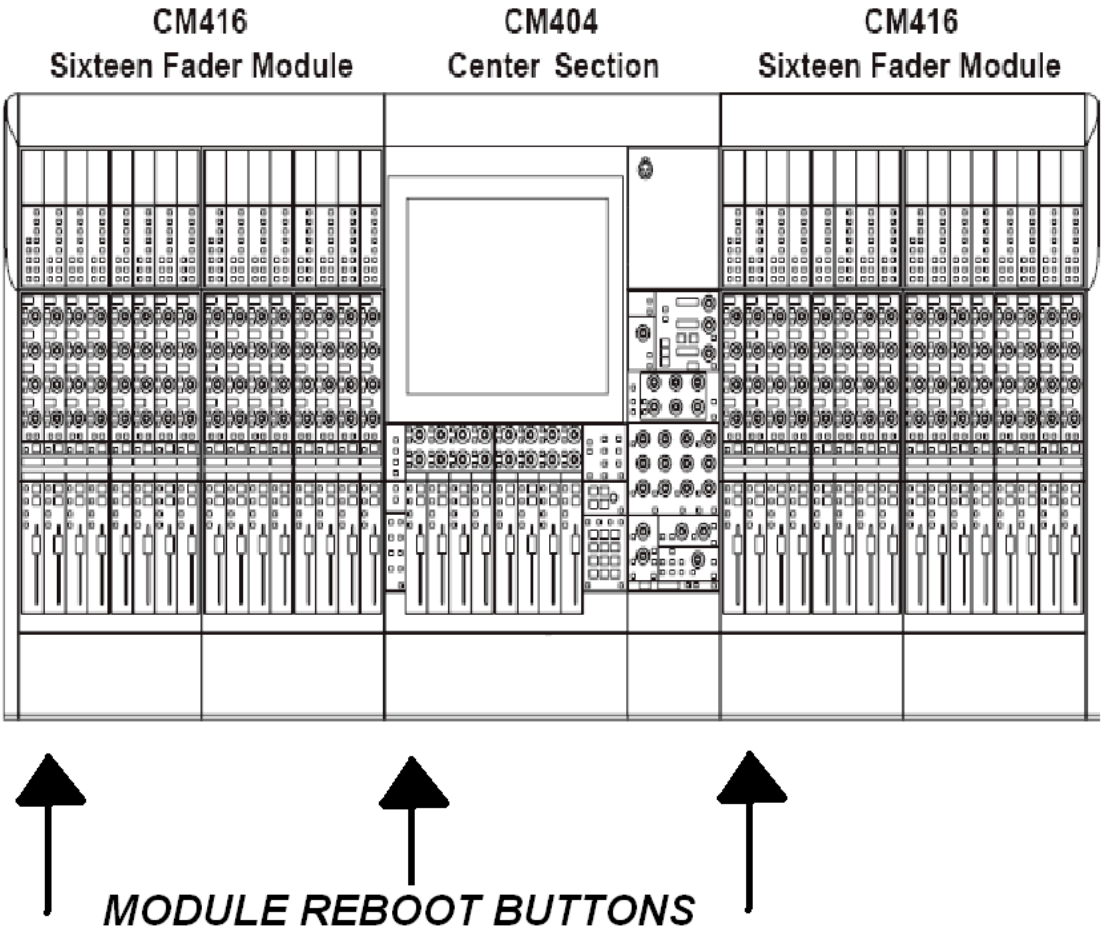
b) **RESTART CORE #1**
   i) Select the First DF-66 in the list (DF-66 ACR-1 on the ACR console)
   ii) Hit **PROPERTIES**
   iii) Then go to the **DIAGNOSITCS** tab
   iv) Then hit **RESTART**
   v) Then hit **YES** to restart the DF-66 Application
   vi) Then Hit **OK** to go back to the main control panel page.

c) **RESTART CORE #1-A**
   i) Repeat the restart in the second core in the list (DF-66 ACR-1A on the ACR console)



d) **REBOOT THE MIXER MODULES**
   i) Under the leather padding and to the left side of each of the 3 mixer sections (2 on the MOPS console), there is a surface reboot button.
   ii) **Press each button once**. The Surface will clear and the First two channel label screens in each module will say **"Please Wait…"**



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3) **OPEN MAX AIR application**
   a) On the Desktop Open the MAX AIR icon.
      i) This will open the software, and take you to a loading screen.
   b) Once it gets to a screen that has all the different modules on it, wait for all to load.
      i) You will see 7 items loading
         (1) System PC
         (2) VIF Pilot
         (3) Pilot 1
         (4) Pilot 1-A
         (5) 416
         (6) 416
         (7) 404

   c) ONCE ALL HAVE LOADED TO 100% YOU CAN CLICK CONTINUE
      i) *****DO NOT HIT "SET AS DEFAULT"*****
4) **LOAD THE TITLE**
   a) Load the title you need. And the system should be working.

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THINGS TO REMEMBER AFTER REBOOT

1) **ALL MONITOR VOLUMES WILL BE AT "0"**
   a. The volumes for the main control speakers, the **ACR** speakers, and the **ACR** solo speakers, will all be set to **OFF** and will be **MUTED** when the console comes back up.
   b. To set this back to normal:
      i. Turn the **CONTROL ROOM** level to **-30.0 (85)** and make the the **CUT** button is not lit up.
      ii. In the volume bus called **MONITORS** (right above the **CONTROL ROOM** volume knob) turn the bottom knob all the way up, and tap the knob to make it go solid.

→ Look right after reboot

→ With Volumes Set

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REFER TO THIS PAGE IF FULL SYSTEM REBOOT IS NEEDED

1) Complete Page 1 as noted
2) Once the Computer has been shut down turn off ALL the power switches on the mixer surface.
    a. There are two switches on EACH mixer module. (6 on ACR console, 4 on MOPS)
3) Once the surface is off, head up to TGR
    a. Turn all the DF-66 Processing computers (two bottom Euphonix Computers in each rack)
        i. Turn them off by pushing the power button briefly. The unit will power down after about 30 seconds. **IF NOT** hold the power button until it turns off.
4) Once all three computers are off reboot them starting with the System computer (top unit of the 3) followed by the DF-66 processing comps.
5) At this point refer back to page 5.
    a. NOTE: It might be easier to pull up the system computer on KVM in TGR to make sure the DF-66's (Pilot 1 and 1-A) come back online before you return to the control room.
    b. REMEMBER: DO NOT push continue on the max air status screen until ALL computer and modules are online and READY. Refer to page 5 to confirm this.
6) Once you return to the ACR or MOPS console you can turn the surface back on. The modules will come back online and once all comps and modules are online hit CONTINUE and than load the default title.

DEFAULT TITLES

ACR
Folder: *A_LA DEFAULTS*
Title: *A_STU_DEFAULT*

MOPS
Folder: *MOPS Titles*
Titles: *MOPS_DEFAULT*